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KANSAS MEDICAL ASSISTANCE PROGRAM  
Fee-for-Service Provider Manual

Rehabilitative Therapy  
Services

**PART II**  
**REHABILITATIVE THERAPY SERVICES FEE-FOR-SERVICE PROVIDER MANUAL**  
**(PHYSICAL THERAPY, OCCUPATIONAL THERAPY, SPEECH/LANGUAGE PATHOLOGY)**

**Introduction**

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**FORMS** All forms pertaining to this provider manual can be found on the [public](#) website and on the [secure](#) website under Pricing and Limitations.

**DISCLAIMER:** This manual and all related materials are for the traditional Medicaid fee-for-service program only. For provider resources available through the KanCare managed care organizations, reference the [KanCare](#) website. Contact the specific health plan for managed care assistance.

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## **PART II**

**Updated 01/18**

### **REHABILITATIVE THERAPY SERVICES FEE-FOR-SERVICE PROVIDER MANUAL**

This is the provider specific section of the manual. This section (Part II) was designed to provide information and instructions specific to physical therapy, occupational therapy, and speech/language pathology providers. It is divided into two subsections: Billing Instructions and Benefits and Limitations.

The **Billing Instructions** subsection gives information applicable to physical therapy, occupational therapy and speech/language services for completing and submitting the CMS 1500 Claim Form.

In order to bill KMAP for rehabilitative therapy services, each individual must be enrolled as a private practitioner or be employed in one of the following practice types: an unincorporated solo practice, unincorporated partnership, or unincorporated group practice. Physician and nonphysician practitioner (NPP) group practices may employ physical therapists in private practice (PTPP) and/or occupational therapists in private practice (OTPP) if state and local law permit this employee relationship.

*Note:* Coverage is available for rehabilitative physical therapy, occupational therapy, and speech/language therapy services. Rehabilitative therapy services may be billed by providers such as rehabilitation agencies, home health agencies (HHAs), comprehensive outpatient rehabilitation facilities (CORFs), hospices, outpatient departments of hospitals, and suppliers (such as physicians; NPPs; physical, occupational, and speech/language therapists in private practice). Providers are limited to performing services within their scope of practice.

The **Benefits and Limitations** subsection defines specific aspects of the scope of physical therapy, occupational therapy, and speech/language services allowed within KMAP. Each practitioner or certified assistant must remain within his or her scope of practice. KMAP will not reimburse services provided by speech/language therapy assistants.

#### **Access to Records**

Kansas Regulation K.A.R. 30-5-59 requires providers to maintain and furnish records to KMAP upon request. The provider agrees to furnish records and original radiographs and other diagnostic images which may be requested during routine reviews of services rendered and payments claimed for KMAP consumers. If the required records are retained on machine readable media, a hard copy of the records must be made available.

The provider agrees to provide the same forms of access to records to the Medicaid Fraud and Abuse Division of the Kansas Attorney General's Office upon request from such office as required by K.S.A. 21-3853 and amendments thereto.

#### **Confidentiality & HIPAA Compliance**

Providers shall follow all applicable state and federal laws and regulations related to confidentiality as part of the Health Insurance Portability and Accountability Act (HIPAA) in accordance with section 45 of the code of regulations parts 160 and 164.

## 7000. REHABILITATIVE THERAPY SERVICES BILLING INSTRUCTIONS

Updated 06/17

### Introduction to the CMS 1500 Claim Form

Physical, occupational, and speech/language therapy providers must use the paper CMS 1500 Claim Form or equivalent ANSI X12 electronic transaction when requesting payment for medical services and supplies provided under KMAP. Claims can be submitted on the KMAP secure website, through Provider Electronic Solutions (PES), or on paper. When a paper form is required, it must be submitted on an original, red claim form and completed as indicated. Any claim not submitted on the red claim form will be returned to the provider. The Kansas MMIS uses electronic imaging and optical character recognition (OCR) equipment. Therefore, information is not recognized unless submitted in the correct fields as instructed.

Any of the following billing errors may cause a CMS 1500 claim to deny or be sent back to the provider:

- Sending a CMS 1500 Claim Form carbon copy.
- Sending a KanCare paper claim to KMAP.
- Using a PO Box in the Service Facility Location Information field.

An example of the CMS 1500 Claim Form and instructions are available on the KMAP [public](#) and [secure](#) websites on the [Forms](#) page under the Claims (Sample Forms and Instructions) heading.

The fiscal agent does not furnish the CMS 1500 Claim Form to providers. Refer to **Section 1100** of the *General Introduction Fee-for-Service Provider Manual*.

### SUBMISSION OF CLAIM

Send completed claim and any necessary attachments to:

KMAP  
Office of the Fiscal Agent  
PO Box 3571  
Topeka, Kansas 66601-3571

## **BENEFITS AND LIMITATIONS**

### **8100. COPAYMENT Updated 01/18**

Physical, occupational, and speech/language therapy services require a copayment of \$1 per date of service. Therapy visits must be provided by an HHA, physician's office, outpatient hospital department, Local Education Agency (LEA) or independently enrolled therapy practitioner.

Bill all services provided on the same date on the same claim form. If multiple claims are submitted for the same date(s) of service, copayment will be deducted for each claim submitted.

Do **not** reduce charges or balance due by the copayment amount. This reduction is automatically made during claim processing.

## **BENEFITS AND LIMITATIONS**

### **8300. Benefit Plans Updated 01/18**

KMAP beneficiaries will be assigned to one or more benefit plans. These benefit plans entitle the beneficiary to certain services. If there are questions about service coverage for a given benefit plan, refer to **Section 2000** of the *General Benefits Fee-for-Service Provider Manual* for information on eligibility verification.

## BENEFITS AND LIMITATIONS

### 8400. MEDICAID Updated 08/17

**All therapy services must be prescribed by a physician.**

**Habilitative** – Habilitative therapy is covered only for participants zero to under 21 years of age. Therapy **must** be medically necessary. Therapy is covered for any birth defects and/or developmental delays (habilitative diagnoses) only when approved and provided by an Early Childhood Intervention (ECI), Head Start or LEA program. Therapy treatments performed in the LEA settings may be habilitative or rehabilitative for disabilities due to birth defects or physical trauma/illness. The purpose of this therapy is to maintain maximum possible functioning for children.

**Developmental** – Developmental physical, occupational, and speech/language therapy services are covered for children under 21 years of age. Individuals may receive developmental therapy services to treat Autism Spectrum Disorders (ASDs), birth defects, and other developmental delays in any appropriate community setting and from any qualified provider with prior authorization and medical necessity documentation.

Developmental therapy services can be billed using the following range of diagnosis codes:

- F840 - F849                      Autism Spectrum Disorder
- F801 - F809                    Developmental Speech and Language Disorder
- H9325                            Central Auditory Processing Disorder
- F70 - F79                        Intellectual Disabilities
- G800 - G809                    Infantile Cerebral Palsy
- Q000 - Q899                    Congenital Anomalies

ASD coverage is available for the diagnosis and treatment of ASD. Diagnosis must be established using an appropriate assessment instrument and performed by an appropriately licensed medical provider. Services must be preapproved and may include developmental speech therapy, developmental occupational therapy, or developmental physical therapy as appropriate. An initial comprehensive assessment to establish a baseline must be completed. Periodic re-evaluations and assessments are required at least every six months and continuous improvement must be shown in order to qualify for continued treatment.

The provision of services for all children with birth defects and developmental delays, which include ASD, will be allowed by any qualified provider in any appropriate place of service. The services will include developmental physical therapy, developmental occupational therapy, and developmental speech/language pathology services as documented in a comprehensive treatment plan.

**Treatment plan** means a submission by a provider or group of providers and signed by both the provider(s) and parent(s)/caregiver(s) that includes:

- The type of therapy to be administered and methods of intervention
- The goals including specific problems or behaviors requiring treatment
- Frequency of services to be provided
- Frequency of parent or caregiver participation at therapy sessions

## 8400. MEDICAID Updated 12/18

- Description of supervision
- Periodic measures for the therapy, including the frequency at which goals will be reviewed and updated
- Who will administer the therapy and the patient's current ability to perform the desired results of therapy

**Note:** An acceptable ICD-10 diagnosis will be required on the treatment plan. Diagnosis codes R68.89 (Other general symptoms and signs), R62.50 (Unspecified lack of expected normal physiologic development in childhood), and R62.59 (Other lack of expected normal physiologic development in childhood) will not be accepted as a primary diagnosis.

For additional information regarding developmental therapy services, reference **General Therapy Guidelines and Requirements** in **Section 2710** of the **General Benefits Fee-for-Service Provider Manual**.

**Rehabilitative** – All therapies **must** be physically rehabilitative. Therapies are covered for adults 21 years of age and over only when rehabilitative in nature and provided following physical debilitation due to an acute physical trauma or illness.

Therapy codes must be billed as one unit equals one visit unless the description of the code specifies the unit.

Therapy treatments are not covered for psychiatric diagnoses.

Providers of rehabilitative therapy can submit claims with the following diagnosis code: Z5189 – Encounter for other specified aftercare. This replaces ICD-9 diagnosis codes V570 -V579 as the primary diagnosis. Providers are required to submit a secondary diagnosis code to describe the origin of the impairment for which rehabilitative therapy is needed when Z5189 is used as the primary diagnosis.

Effective with dates of service on and after January 1, 2019, provisions in the Kansas Telemedicine Act will allow speech-language pathologists and audiologists licensed by the Kansas Department for Aging and Disability Services (KDADS) to provide services via telemedicine. Services must be provided via real-time, interactive (synchronous) audio-video telecommunication equipment that is compliant with HIPAA.

The speech-language pathologist and audiologist may furnish appropriate and medically necessary services within their scope of practice via telemedicine. As documented in related telemedicine policies, telemedicine claims at the distant site must contain place of service 02 (Telehealth distant site). Providers at the originating site may submit claims using code Q3014 (Telehealth originating site facility fee).

- Distant site means a site at which the healthcare provider is located while providing healthcare services by means of telemedicine.



## 7000. REHABILITATIVE THERAPY SERVICES BILLING INSTRUCTIONS

Updated 10/2020

- Originating site means a site at which a patient is located at the time healthcare services are provided by means of telemedicine. The facilitator at the originating site must have the appropriate skill set to safely assist the speech-language pathologist or audiologist to provide safe, effective, and medically necessary services via telemedicine.

The following codes are deemed appropriate to be furnished via telemedicine by the American Speech-Language and Hearing Association. Codes not appearing on the tables below are not covered via telemedicine.

*Note:* The GT modifier is no longer required when billing telemedicine services.

### Speech-Language Pathology Codes

92507 92508 92521 92522 92523 92524 92526  
92605 92606 92618 92626 92627 92630 92633 96105  
96110 96112 96113 96125 97129 97130 97533

### Audiology Codes

92550 92561 92587 92551 92563 92601 92552 92565  
92602 92553 92567 92603 92555 92568 92604 92556  
92584 92625 92557 92585 92560 92586

### Wheelchair seating assessments

Effective with the implementation date of July 1, 2017, Physical Medicine and Rehabilitation procedure codes 97542, 97755, and 97760 will be covered as medically necessary for management of wheelchair seating assessments for all Medicaid beneficiaries. Regardless of provider, reimbursement will not exceed \$500 per beneficiary per year for seating assessment services.

Reimbursement for wheelchair seating assessments is limited to the following approved Kansas Medicaid Seating Clinic providers:

- **Cerebral Palsy Research Foundation** (Carney Center Seating Clinic), Wichita, Kansas
- Children's Mercy Hospital Seating Clinic, Kansas City, Missouri
- KU Medical Center Seating Clinic, Kansas City, Kansas

## 7000. REHABILITATIVE THERAPY SERVICES BILLING INSTRUCTIONS

Updated 10/2020

### Special Seating/Positioning Center Application

#### Criteria for Approval:

- **Goal:** To identify facilities with the capability to evaluate, prescribe and provide custom positioning/seating systems for individuals of all ages with special needs.
- **Purpose:** To provide custom positioning/seating with an optimal wheelchair which meets an individual's requirements for positioning, improving function, reducing secondary medical complications and maximizing comfort, which enhance the individual's ability to perform activities of daily living, ability to go to school, work and maximize individual independence for Medicaid beneficiaries with special seating needs.
- **Premise:** Providing the optimal seating system and wheelchair is often a tedious, labor intensive and complex undertaking. The systems themselves consist of the wheelchair frame combined with seat cushions, back cushions and other accessories and components. Some systems are simple, while other systems are extremely customized due to an individual's orthopedic deformities and functional deficits and support the individual's ability to experience a high quality of life and community engagement, including effective mobility for school, work and recreation. The systems must be portable and accommodate functional and physical changes, such as rapid growth in children and life changes in adults, such as weight gain, weight loss or further decline in functional ability. The systems must accommodate this growth for an extended time period (usually 5 years). KanCare is a source of reimbursement and most generally the payor of last resort after third party insurance reimbursement. Most third-party payers require extensive documentation from a qualified medical professional that justifies the wheelchair frame, seating, components, and accessories before they will approve payment. It is important that the device be thoroughly evaluated and that the individual and their family are intensively educated on the equipment to ensure the system is functional and appropriate to meet the individual's seating needs. This process should be documented as well.
  - Currently KanCare requires an approved "Seating /Positioning Center" to produce documentation justifying all equipment. The Division of Health Care Finance (DHCF), in collaboration with Kansas Special Health Care Needs, is the sanctioning body for all approved KanCare seating clinics. This document will identify best practice requirements to become an approved seating clinic provider.

#### Team Members:

The composition of a functioning seating clinic can be varied. It commonly involves a team consisting of the adult beneficiary or child and his or her family (support), experienced medical professionals such as Occupational Therapists (OT), Physical Therapists (PT), Physicians (MD), Doctor of Osteopathy (DO), Physicians Assistants (PA), Nurse Practitioners (NP), or Advanced Practice Registered Nurse (APRN) and an experienced Durable Medical Equipment (DME) provider/supplier. It may also include, but is not limited to, intake specialists, billers, schedulers, and technicians. The most important member of the team is the adult beneficiary or child and family that are receiving the system. They are the core of the team and their needs are paramount. The adult beneficiary or child and family views are of great value to the functionality of the system within the family's daily tasks being considered extremely important. Others may be involved in the process including social workers, case managers, school professionals etc.

## **7000. REHABILITATIVE THERAPY SERVICES BILLING INSTRUCTIONS**

### **Special Seating/Positioning Center Application continued Updated 10/2020**

**Note:** In this document the Assistive Technology Professional (ATP) certification is consistently a preferred qualification. An individual who holds an ATP certificate has documented experience in the field of providing complex assistive technologies (including wheelchairs and seating systems) along with passing a rigorous test proving their competence. The person with an ATP certification has signed a code of ethics and must prove continued competency every two years by attending continuing education courses.

**Minimum Requirements of Sponsoring Organization:** A sponsoring organization is defined as the company, corporation, or legal entity that provides the evaluation, fitting spaces and the medical professionals (employed or contracted). The sponsoring organization must hold certifications from an outside accrediting body that proves the organization has passed a regular inspection that assures that the facility is safe, efficient, and has a proven track record of providing quality medical services. The facility will have policies and procedures in place that prove the facility has records retention, HIPAA compliance, privacy practices etc. All medical professional employees/contractors are subject to the policies and procedures of the sponsoring organization.

**Minimum Requirements for Team Members:** The following outlines the minimum requirements for team members working in a Special Seating/Positioning Center.

- **Medical Professionals (OT, PT, MD, DO, PA, or APRN):** This is the responsible party for the evaluation and Letter of Medical Necessity (LMN). Two years of experience working with the population served (pediatrics, adults, or both). Must maintain current licensure in the State of Kansas to practice in their individual fields. It is preferred that at least one medical professional in the clinic hold a current certification as an Assistive Technology Professional (ATP) through the Rehabilitation Engineering Society of North America (RESNA).
- **Durable Medical Equipment (DME) Provider:** An individual who has 2 years of experience in providing wheelchairs and seating systems to the population served (pediatrics, adults, or both).
- **Technician:** An individual who has at least one year of experience at adjusting and repairing wheelchairs and seating systems to the population served (pediatrics, adults, or both) or active mentoring with a technician who has five years of experience doing such. This technician may be employed by the DME provider.

**Preferred Requirements for Team Members:** It is preferred that the operation of a special seating/positioning center would meet the following criteria:

- **Medical Professionals:** All medical professionals who are responsible for the evaluation or Letter of Medical Necessity (LMN), should hold a current certification as an Assistive Technology Professional (ATP) through the Rehabilitation Engineering Society of North America (RESNA).
- **Durable Medical Equipment (DME) Provider:** DME provider would hold a current certification as an Assistive Technology Professional (ATP) through the Rehabilitation Engineering Society of North America (RESNA).
- **Technician:** Five years of experience adjusting and repairing wheelchairs and seating systems for the population served (pediatrics, adults, or both).
- The DME provider shall be present if the medical professional conducting the evaluation does not hold a current ATP certification.
- The evaluation must include the following:

## **7000. REHABILITATIVE THERAPY SERVICES BILLING INSTRUCTIONS**

### **Special Seating/Positioning Center Application continued Updated 10/2020**

- 1) Diagnosis
  - 2) Reason for referral
  - 3) Medical history
  - 4) Current wheelchair and seating system
  - 5) Concerns/problems list
  - 6) Description of orthopedic, neurologic, positioning needs
  - 7) Functional capabilities of the child
  - 8) Data including range of motion, muscle testing, strength, weight, body measurements, etc.
  - 9) Goals and objectives related to the wheelchair and seating system
  - 10) List of specific wheelchair frames, parts, cushions, backs, accessories, and components and medical/functional reasoning for each.
- A physician shall sign off on the evaluation.
  - The DME provider shall submit the evaluation to the third-party payers for approval.
    - For all items that are not approved, the DME provider will consult with the medical professional to decide on the course of action to be taken (appeal, replacement, peer to peer meeting with third party payer, dropping or replacement of denied item, or re-evaluation of the child).
  - Once all recommended parts are received, the DME provider or technician shall prepare the system for delivery to the adult beneficiary or child/family.
  - The medical professional will be present while the wheelchair and seating system is delivered. The technician shall instruct the individual/family on the functions of the wheelchair. The medical professional shall instruct on positioning, contraindications, problems, possible future issues, and skin management. Extensive photographs, video, or other digital media shall be taken at the time of delivery.
    - Any wheelchair, seating, accessories, or components that are deemed inappropriate for the beneficiary by the technician, medical professional or family will be returned to the DME provider. The DME provider shall consult with the medical professional on the needed course of action (replacement, re-evaluation, return to program, etc.).
  - The DME provider shall provide the medical professional with all data related to the delivery of the services.
  - The medical professional shall provide a written sign off that they approve of the system that was delivered. This document should include the status of goals and objectives that were written in the evaluation.
  - The adult beneficiary or family shall be contacted from 1-3 months post-delivery to check on the status of equipment and quality of the service provided. Documentation of any problems or negative contacts will be provided to the director of the program. The director of the program will follow up with the family to rectify any issues or discrepancies.
  - Positioning/seating clinics desiring to be designated as a Title V provider by the Secretary of the Kansas Department of Health and Environment should request application forms here:
    - Kansas Special Health Care Needs Program
    - Bureau of Family Health
    - 1000 SW Jackson -Suite 220
    - Topeka, KS 66612
    - Phone (785) 296 1313

## 8400. MEDICAID Updated 05/17

### Provider Requirements

**Physical therapy** services are those services provided within the scope of practice of physical therapists and necessary for the diagnosis and treatment of impairments, functional limitations, disabilities or changes in physical function and health status. A qualified physical therapist (PT) is a person who is licensed as a PT by the Kansas Board of Healing Arts or has licensure or certification in the jurisdiction in which the service is provided.

All physical therapy services must be prescribed by a physician and performed by either a registered PT or by a certified physical therapy assistant (PTA) working under the supervision of a registered PT. Supervision must be clearly documented. This may include, but is not limited to, the registered PT initialing each treatment note written by the certified PTA or the registered PT writing "Treatment was supervised" followed by his or her signature.

**Occupational therapy** services are those services provided within the scope of practice of occupational therapists (OTs) and necessary for the diagnosis and treatment of impairments, functional disabilities or changes in physical function and health status.

Occupational therapy is medically prescribed treatment concerned with improving or restoring functions which have been impaired by illness or injury or where function has been permanently lost or reduced by illness or injury to improve the individual's ability to perform those tasks required for independent functioning. A qualified OT is an individual who is licensed by the Kansas Board of Healing Arts or jurisdiction in which the service is provided. Occupational therapy services may also be provided by an occupational therapy assistant (OTA) working under the supervision of an OT. Supervision must be clearly documented as noted above.

**Speech-language pathology (SLP)** services are those services provided within the scope of practice of speech-language pathologists and necessary for the diagnosis and treatment of speech and language disorders which result in communication disabilities and for the diagnosis and treatment of swallowing disorders (dysphagia), regardless of the presence of a communication disability. According to the Kansas Medicaid State Plan, speech therapy must be provided by a speech pathologist with a certificate of clinical competence from the American Speech and Hearing Association.

### Procedure Codes

Physical therapists and occupational therapists must bill their services using appropriate *Current Procedural Terminology (CPT®)* codes. Refer to **Section 1300** in the **General Introduction Fee-for-Service Provider Manual** for information on how to obtain a *CPT* codebook.

Therapists will not be reimbursed for services provided outside their scope of practice. Questions regarding specific procedure code coverage can be directed to Customer Service. Refer to **Section 1000** of the **General Introduction Fee-for-Service Provider Manual**.

When a *CPT* code is not available, the service is not covered by KMAP. Not otherwise classified codes are not covered. Unlisted procedure codes are not covered.

Claims only describing a service without the proper *CPT* procedure code will be denied.

## **8400. MEDICAID Updated 05/17**

### **Documentation**

A copy of the physician's order for physical therapy, occupational therapy, and speech/language pathology services must be retained with the medical record.

To verify services provided in the course of a post payment review, documentation in the beneficiary's medical record must support the service billed. Documentation must be legible and complete.

Proper documentation does not need to be in any specific format. However, it must include the following:

- Pertinent past and present medical history with approximate date of diagnosis
- Identification of expected goals or outcomes
- Description of therapy and length of time spent on treatment
- Beneficiary's response to therapy
- Progress toward goal(s)
- Date and signature of therapist by each entry

Auto authentication (computerized authentication) of documentation for the medical record is acceptable only if it meets federal guidelines. Federal regulation 42CFR 482.24 (c) (1) (i) requires there be a method for determining whether the individual authenticated the document after transcription. All entries must be legible and complete. Entries must be authenticated and dated promptly by the person (identified by name and discipline) who is responsible for providing the service. The author of each entry must be identified and authenticate his or her entry. Authentication may include the author's signature, written initials or computer entry.

If services were performed by a certified therapy assistant, supervision must be clearly documented. This may include, but is not limited to, the registered PT or OT initialing each treatment note written by a certified therapy assistant or the registered PT or OT writing "Treatment was supervised" followed by his or her signature.

*Note:* When therapy services are provided due to an acute exacerbation of pain and decline in mobility or function related to an existing condition, documentation must support the provision of the visits. Therapies provided in such a situation are expected to address comfort and mobility and should be of a short duration. Provision of therapies for an extended duration to treat symptoms related to an existing or chronic condition is not acceptable due to lack of rehabilitation potential. These visits are subject to recoupment in a postpay review.

### **Limitations**

Therapy services are limited to up to six consecutive months per injury or illness for participants 21 years of age and older. Therapy services will begin at the discretion of the provider. There are no limitations for medically necessary services for EPSDT participants. Traumatic brain injury (TBI) beneficiaries may receive six months of therapy services as a state plan benefit. When state plan therapy benefits are exhausted, TBI beneficiaries may receive additional rehabilitative therapy services content of the TBI waiver as outlined in the waiver approved plan of care.

**8400. MEDICAID Updated 05/17**

**Vacuum Assisted Wound Closure Therapy**

Vacuum assisted wound closure therapy is covered for specific benefit plans. Prior authorization is required and criteria must be met. Refer to the *DME Fee-for-Service Provider Manual* for criteria. For questions about service coverage for a given benefit plan, contact KMAP Customer Service at 1-800-933-6593. All prior authorization must be requested in writing by a KMAP DME provider. All medical documentation must be submitted to the KMAP DME provider.

## APPENDIX

### Updated 01/20

Procedure codes billable for developmental physical, occupational, and speech/language therapy services require prior authorization and include, but are not limited to, the following CPT codes:

|       |       |       |       |       |       |       |       |       |       |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 92521 | 92522 | 92523 | 92524 | 92507 | 92508 | 97110 | 97112 | 97113 | 97116 |
| 97150 | 97530 | 97533 | 97535 | 97537 | 97129 | 97130 |       |       |       |



