



MAY 2020

KMAP GENERAL BULLETIN 20102

Disaster Emergency Exceptions - I/DD Telemedicine Services During COVID-19 Emergency

Effective with dates of service on and after March 12, 2020, the following Home and Community Based Services (HCBS) waiver services will be allowed to be provided via telemedicine which may include the telephone (in mode specifically designated below) by enrolled HCBS providers.

Providers will be allowed to be reimbursed for the following codes when the originating telemedicine site is in the member’s home (i.e. where the member is receiving services). No payment for the Q3014 code will be made for Place of Service (POS) 12 (home) without the physical presence of an enrolled provider.

The distant site, where the provider is delivering services, will use the appropriate Current Procedural Terminology/Healthcare Common Procedure Coding System (CPT/HCPCS) code with POS code 02 used when providing these services via telemedicine.

Telemedicine services (including telephonic contact) can be made when there is verbal consent received from the patient (to be followed up by written approval) in the medical record. Audio/visual communication can only be utilized if that contact is Health Insurance Portability Accountability Act (HIPAA) compliant. These updates do not change or modify the current coverage but allow for an additional delivery method. Allowed provider types and specialties will remain unchanged. Reimbursement will be the same as a face-to-face visit. Existing National Correct Coding Initiative (NCCI) edits/limitations will remain in place and are not waived with this policy.

Intellectual/Developmental Disability Waiver -

Service Descriptor	Code	Mode of Delivery
Adult Day Supports	T2021	Tele-video only
Supported Employment	H2023	Tele-video and Telephone
Wellness Monitoring	S5190	Tele-video and Telephone

Exceptions granted in this policy shall be in place until rescinded.

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[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

DXC Technology is the fiscal agent of KMAP.



Disaster Emergency Exceptions - I/DD Telemedicine Services During COVID-19 Emergency continued

Note: The effective date of the policy is March 12, 2020. The implementation of State policy by the KanCare managed care organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The KanCare Open Claims Resolution Log on the KMAP Bulletins page documents the MCO system status for policy implementation and any associated reprocessing completion dates, once the policy is implemented.

KMAP

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