



JUNE 2020

KMAP GENERAL BULLETIN 20073

UPDATED - Expansion of Telemedicine Services for Therapy Services During COVID-19 Emergency

Effective with dates of service on and after March 12, 2020, the codes included in Table 1 will be allowed for payment when provided through tele-video only, and codes included in Table 2 will be allowed for payment when provided through tele-video or over the telephone by enrolled providers with provider types and specialties unchanged. These codes are currently covered only when provided face-to-face.

Providers will be allowed to be reimbursed for the following codes when the originating telemedicine site is in the member's home (i.e. where the member is receiving services). No payment for the Q3014 code will be made for POS 12 (home) without the physical presence of an enrolled provider.

The distant site, where the provider is delivering services, will use the appropriate Current Procedural Terminology/Healthcare Common Procedure Coding System (CPT/HCPCS) code with Place of Service code 02 used when providing these services via telemedicine.

Telemedicine services (including tele-video and telephonic contact) can be made when there is verbal consent received from the patient (to be followed up by written approval) in the medical record. Audio/visual communication can only be utilized if that contact is Health Insurance Portability and Accountability Act (HIPAA) compliant. These updates do not change or modify the current coverage but allow for an additional delivery method. Allowed provider types and specialties will remain unchanged. Reimbursement will be the same as a face-to-face visit. Existing National Correct Coding Initiative (NCCI) edits/limitations will remain in place and are not waived with this policy.

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- 7:30 a.m. - 5:30 p.m.
Monday - Friday

DXC Technology is the fiscal agent of KMAP.



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Table 1:
Codes allowed via Tele-video only (not allowed over the phone) -

Code	Description
97110	Therapeutic Exercise to develop strength, endurance, range of motion, and flexibility, each 15 minutes
97112	Therapeutic procedure to re-educate brain-to-nerve-to-muscle function, each 15 minutes
97140	Manual (Physical) therapy techniques to 1 or more region, each 15 minutes
97161	Evaluation of Physical Therapy, typically 20 minutes, low complexity
97162	Evaluation of Physical Therapy, typically 30 minutes moderate complexity
97163	Evaluation of Physical Therapy, typically 45 minutes, high complexity
97164	Re-evaluation of Physical Therapy, typically 20 minutes
97165	Evaluation of Occupational Therapy, typically 30 minutes, low complexity
97166	Evaluation of Occupational Therapy, typically 45 minutes, moderate complexity
97167	Evaluation of Occupational Therapy, typically 60 minutes, high complexity
97168	Re-evaluation of Occupational Therapy established plan of care, typically 30 minutes
97530	Therapeutic Activities to improve function, each 15 minutes
97535	Self-care or home management training, each 15 minutes
97750	Physical performance test or measurement, with report, each 15 minutes

Table 2:
Codes allowed via Tele-Video and Telephone -

Code	Description
92521	Evaluation of Speech Fluency
92522	Evaluation of Speech Sound Production
92523	Evaluation of Speech Sound Production with Evaluation of Language Comprehension and Expression
92524	Behavioral and Qualitative Analysis of Voice and Resonance

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Per Executive Order No. 20.08: This policy will remain in force until rescinded, until May 1, 2020, or until the statewide State of Disaster Emergency proclaimed on March 12, 2020, relating to COVID-19 expires, whichever is earlier.

Exceptions granted in this policy shall be in place until rescinded.

Note: The effective date of the policy is March 12, 2020. The implementation of State policy by the KanCare managed care organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The KanCare Open Claims Resolution Log on the KMAP Bulletins page documents the MCO system status for policy implementation and any associated reprocessing completion dates, once the policy is implemented.

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