



JUNE 2020

KMAP GENERAL BULLETIN 20065

UPDATED - Additional Codes Added to Telemedicine During COVID-19 Emergency

Effective with dates of service on or after March 12, 2020, the following providers will be allowed to be reimbursed for the following codes when the originating telemedicine site is in the member’s home (i.e. where the member is receiving services). No payment for the Q3014 code will be made for POS 12 (home) without the physical presence of an enrolled provider.

The distant site, where the provider is delivering services, will use the appropriate Current Procedural Terminology/Healthcare Common Procedure Coding System (CPT/HCPCS) code with Place of Service code 02.

Telemedicine services (including telephonic contact) can be made when there is verbal consent received from the patient (to be followed up by written approval) in the medical record. Audio/visual communication can only be utilized if that contact is HIPAA compliant. These updates do not change or modify the current coverage but allow for an additional delivery method. Allowed provider types and specialties will remain unchanged. Reimbursement will be the same as a face-to-face visit. Existing NCCI edits/limitations will remain in place and are not waived with this policy.

Treatment plans should be reviewed and updated as needed to correspond with the change in the service delivery mode.

Substance Abuse Disorder (SUD) Providers

Service Descriptor	Code	Allowed Mode of Delivery
Alcohol and/or drug services; crisis intervention (outpatient)	H0007	Tele-video* and telephone*

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Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m. Monday - Friday

DXC Technology is the fiscal agent of KMAP.



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Mental Health (MH) Providers

Service Descriptor	Code	Allowed Mode of Delivery
Psychiatric diagnostic evaluation	90791	Tele-video and telephone*
Psychiatric diagnostic evaluation with medical services	90792	Tele-video and telephone*
Group psychotherapy	90853	Tele-video* and telephone*
Medical team conference with interdisciplinary team/physician, 30 minutes or more	99367	Tele-video and telephone*
Medical team conference with interdisciplinary team with non-physician	99368	Tele-video and telephone*
MH Service Plan development by non-physician (CBST mtg for PRTF)	H0032 HA	Tele-video and telephone
Crisis intervention, advanced level	H2011 HO	Tele-video and telephone*
Psychosocial rehabilitation-individual	H2017	Tele-video* and telephone*
Psychosocial rehabilitation group-adult	H2017 HQ	Tele-video* and telephone*
Psychosocial rehabilitation group-child	H2017 TJ	Tele-video* and telephone*
MH Attendant Care	T1019 HE	Tele-video* and telephone*

*Denotes additional mode of communication allowed from previous policies.

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Per Executive Order No. 20-08: This policy will remain in force until rescinded, until May 1, 2020, or until the statewide State of Disaster Emergency proclaimed on March 12, 2020, relating to COVID-19 expires, whichever is earlier.

Exceptions granted in this policy shall be in place until rescinded.

Note: The effective date of the policy is March 12, 2020. The implementation of State policy by the KanCare managed care organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The KanCare Open Claims Resolution Log on the KMAP Bulletins page documents the MCO system status for policy implementation and any associated reprocessing completion dates, once the policy is implemented.

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