KanCare All MCO
Spring 2020 Training

Description: There will be sessions in the morning for each MCO to provide specific updates and MCO specific training. The afternoon will be an all MCO collaborative session providing training for all providers in the General. We encourage providers to attend both the MCO specific, as well as the general session.

In addition to the training, each MCO will have staff available for questions at break out tables all day.

Topics to be covered only in the general session:
- KDHE Policy
  - Mom and baby claims
- OneCare Kansas
- Provider enrollment
  - Maintenance Requests - Address/Phone Numbers
  - Enroll with KMAP - Select MCO on application (credentialing), contracting is outside portal process
- How to check eligibility
- How to determine coverage
- *New* Pharmacy Prior Authorizations (PA)
- Claims billing and management (top 5 denials)
  - Date span and future date billing
- Third Party Liability (TPL)/Coordination of Benefits (COB)/Medicare Crossovers
- Reconsiderations
- Appeals and grievances
- *New* External Independent Third-Party Review

Providers must register separately for EACH morning and afternoon session. Capacity for each session is noted below; please make sure you register early to secure a spot as we will not be able to accommodate providers in excess of those capacities. Providers can register on the Workshop Schedule page of the KMAP website.
KanCare All MCO
Spring 2020 Training continued

KanCare All MCO Training - Lawrence, Kansas

Date: Wednesday, April 15, 2020
Training Site: Double Tree
200 McDonald Drive, Lawrence KS 66064
Capacity: 180 participants (pre-registration for each session you plan to attend is required)
- Morning session 1 - UHC - 8:30 - 9:15
- Morning session 2 - Sunflower - 9:30 - 10:15
- Morning session 3 - Aetna - 10:30 - 11:15
  Lunch (on your own) - 11:15 - 12:45
- Afternoon session 3 - General Training - 1:00 - 4:00

KanCare All MCO Training - Dodge City, Kansas

Date: Tuesday, April 28, 2020
Training Site: Boot Hill Casino & Resort Conference Center
4000 W Comanche St, Dodge City, KS 67801
Capacity: 100 participants (pre-registration for each session you plan to attend is required)
- Morning session 1 - UHC - 8:30 - 9:15
- Morning session 2 - Sunflower - 9:30 - 10:15
- Morning session 3 - Aetna - 10:30 - 11:15
  Lunch (on your own) - 11:15 - 12:45
- Afternoon session 3 - General Training - 1:00 - 4:00

KanCare All MCO Training - Wichita, Kansas

Date: Thursday, April 30, 2020
Training Site: Double Tree Wichita Airport
2098 Airport Road, Wichita, KS 67209
Capacity: 180 participants (pre-registration for each session you plan to attend is required)
- Morning session 1 - UHC - 8:30 - 9:15
- Morning session 2 - Sunflower - 9:30 - 10:15
- Morning session 3 - Aetna - 10:30 - 11:15
  Lunch (on your own) - 11:15 - 12:45
- Afternoon session 3 - General Training - 1:00 - 4:00

KMAP
Kansas Medical Assistance Program
• Bulletins
• Manuals
• Forms

Customer Service
• 1-800-933-6593
• 7:30 a.m. - 5:30 p.m. Monday - Friday

DXC Technology is the fiscal agent of KMAP.
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The training materials will be available on the Training Materials page of the KMAP website for providers to review prior to the sessions. Providers can print a copy and bring it with them if they would like to have a copy to use while attending the training.

For questions or assistance, please contact one of your MCO representatives who will be happy to assist you.

Thank you in advance for your attendance and we look forward to your participation.