PD Crisis Exception Policy

Effective January 7, 2020, the Home and Community Based Services (HCBS) Physical Disability (PD) Waiver Crisis Exception Policy was revised to reflect the following changes:

- The new policy allows all types of legal representatives, not just Department of Children and Families (DCF), to request a crisis exception on behalf of the individual.
- The new policy reflects current practices. For example, the old policy requires the PD Program Manager to communicate approval of crisis requests to DCF. The revised policy requires the program manager to communicate approval to the Kansas Department of Health and Environment (KDHE), Managed Care Organization (MCO) (when applicable), and Aging and Disability Resource Center (ADRC).
- The revised policy clarifies the different acceptable crisis criteria and the required supporting documentation.
- The revised policy affirms the ADRC as the single point of contact for crisis request and to be responsible for assisting the individual in filling out the crisis paperwork and obtaining the required document.

For more details please visit: https://kdads.ks.gov/docs/default-source/csp/hcbs/hcbs-policies/final-policies/pd-policies/e2020-004---pd-crisis-exception-policy.pdf?sfvrsn=c2e02ee_4

Note: The effective date of the policy is January 7, 2020. The implementation of State policy by the KanCare managed care organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The KanCare Open Claims Resolution Log on the KMAP Bulletins page documents the MCO system status for policy implementation and any associated reprocessing completion dates, once the policy is implemented.