KanCare All MCO HCBS 2019 Training

This will be an all managed care organization (MCO) collaborative training for all providers with four separate sessions per day. For the morning sessions, each MCO will provide specific updates and training. For the afternoon general session, all the MCOs will collaborate to provide additional training for providers. Providers are encouraged to attend both the MCO-specific morning sessions as well as the general afternoon session. In addition to the training, each MCO will have staff available for questions at breakout tables throughout the day.

Topics for the general session include:

- KDHE policy
- Eligibility verification
- Targeted Case Management
- Person-centered service plans
- Authorizations
- Safety management
- Claims billing and management (top five denials)
- Reconsiderations
- Appeals and grievances

Providers must register separately for EACH morning and afternoon session. Space is limited so early registration is encouraged. The maximum capacity for each session is listed. Providers can register on the Workshop Schedule page of the KMAP website.

The training materials will be available on the Training Materials page of the KMAP website for providers to review prior to the sessions. Providers can print a copy and bring it with them if they would like to have a copy to use while attending the training.
KanCare All MCO
HCBS 2019 Training

*Note: Preregistration for EACH session is required.

KanCare All MCO Training – Hays
Date: Tuesday, July 9, 2019
Training site: Rose Garden Banquet Hall
2350 East 8th Highway 40
Hays, KS 67601
Capacity: 150 participants per session*
Morning Session 1 UHC 8:30 – 9:15 a.m.
Morning Session 2 Sunflower 9:30 – 10:15 a.m.
Morning Session 3 Aetna 10:30 – 12:00 p.m.
Lunch On your own 12:00 – 1:30 p.m.
Afternoon Session General Training 1:30 – 3:30 p.m.

KanCare All MCO Training – Wichita
Date: Wednesday, July 10, 2019
Training site: Eugene M. Hughes Metropolitan Complex
5015 East 29th Street North
Wichita, KS 67260
Capacity: 250 participants per session*
Morning Session 1 Sunflower 8:30 – 9:15 a.m.
Morning Session 2 UHC 9:30 – 10:15 a.m.
Morning Session 3 Aetna 10:30 – 12:00 p.m.
Lunch On your own 12:00 – 1:30 p.m.
Afternoon Session General Training 1:30 – 3:30 p.m.

KanCare All MCO Training – Olathe
Date: Tuesday, July 16, 2019
Training site: Ball Conference Center
21350 West 153rd Street
Olathe, KS 66061
Capacity: 215 participants per session*
Morning Session 1 UHC 8:30 – 9:15 a.m.
Morning Session 2 Sunflower 9:30 – 10:15 a.m.
Morning Session 3 Aetna 10:30 – 12:00 p.m.
Lunch On your own 12:00 – 1:30 p.m.
Afternoon Session General Training 1:30 – 3:30 p.m.

For questions or assistance, providers can contact one of their MCO representatives who will be happy to assist.

Thank you in advance for your attendance and participation.