WORK Updates

In keeping with current policy and procedures, updates have been made to the *Work Opportunities Reward Kansans WORK Program Policy Manual*. The manual updates include the following:

- WORK assessments are done by the managed care organizations (MCOs) rather than a Kansas Department of Health and Environment (KDHE) contractor.
- KDHE reserves the right to request medical documentation when necessary.
- WORK does not provide services for individuals with sensory impairments unless the individual also presents a physical or intellectual/developmental disability.
- WORK services may be different from those received while on the Home and Community Based Services (HCBS) waiver.
- The language in the manual is now consistent with the HCBS waiver policy.
- Background checks for agency-directed personal assistants are required with confirmation.
- WORK funds are not to be used to clean, maintain, or repair a member’s vehicle.
- A dentist can now be a WORK provider.
- The MCOs are following their individual processes for approving and denying assistive service requests.
- Payments cannot be made if services have not been provided.
- Payments cannot be made for more than one personal assistant (PA) at a time without an exception in place.

Additional clarification has been added regarding the following:

- WORK enrollment process
- Temporary Unemployment Plan (TUP)
- Prohibited offenses for providers
- Supported Employment/Individuals Employment Support Services consultative assistance
- Supported Employment provider qualifications
- Independent Living Counselor responsibilities and requirements
- MCO requirements for ILC documentation
- MCO requirements for Service Coordination
- Emergency Back-up Plan
- Capable person policy

Consult the *WORK Program Policy Manual* on the WORK page of the KDHE website for additional updates and information.

DXC Technology is the fiscal agent of KMAP.