KanCare All MCO Fall Training

This will be an all managed care organization (MCO) collaborative training for all providers. There will be a General Training session in the morning, and additional individual MCO Question & Answer (Q&A) sessions in the afternoon. Providers are encouraged to attend both the General Training morning session as well as the Q&A afternoon sessions with each MCO. In addition, the MCOs will have staff available for questions at breakout tables throughout the day.

Note: Aetna will have staff at a breakout table all day and their own Q&A session in the afternoon for questions only. They will not participate in the General Training morning session.

Topics for the General Training session include:
- Eligibility and how to check
- Coverage and how to determine
- Prior authorization
- Claims billing and management (top five denials)
- Third-party liability (TPL)
- Coordination of benefits (COB)
- Medicare crossover
- Reconsideration process
- Appeal and grievance process
- Provider enrollment and credentialing process changes
- KDHE Opioid policy changes

Providers must register separately for each session, including each individual MCO Q&A session. Space is limited so early registration is encouraged. The maximum capacity for each session is listed below. Providers can register on the Workshop Schedule page of the KMAP website.

The training materials will be available on the Training Materials page of the KMAP website for providers to review prior to the sessions. Providers can print a copy and bring it with them if they would like to have a copy to use while attending the training.
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Note: Preregistration for EACH session is required.

KanCare All MCO Training – Wichita
Date: Tuesday, September 25, 2018
Training site: DoubleTree by Hilton Wichita Airport
2098 Eisenhower Airport Parkway
Wichita, KS 67209
Capacity: 250 participants per session
Morning Session General Training 8:30 - 11:00 a.m.
Afternoon Session 1 UHC 12:00 - 1:00 p.m.
Afternoon Session 2 Sunflower 1:15 - 2:15 p.m.
Afternoon Session 3 Amerigroup 2:30 - 3:30 p.m.
Afternoon Session 4 Aetna 3:45 - 4:45 p.m.*
*Q&A only, no formal presentation

KanCare All MCO Training – Dodge City
Date: Wednesday, September 26, 2018
Training site: Boot Hill Casino Conference Center
4100 West Comanche
Dodge City, KS 67801
Capacity: 250 participants per session
Morning Session General Training 8:30 - 11:00 a.m.
Afternoon Session 1 Amerigroup 12:00 - 1:00 p.m.
Afternoon Session 2 UHC 1:15 - 2:15 p.m.
Afternoon Session 3 Sunflower 2:30 - 3:30 p.m.
Afternoon Session 4 Aetna 3:45 - 4:45 p.m.*
*Q&A only, no formal presentation

KanCare All MCO Training – Olathe
Date: Thursday, October 4, 2018
Training site: Ball Conference Center
21350 West 153rd Street
Olathe, KS 66061
Capacity: 215 participants per session
Morning Session General Training 8:30 - 11:00 a.m.
Afternoon Session 1 Sunflower 12:00 - 1:00 p.m.
Afternoon Session 2 Amerigroup 1:15 - 2:15 p.m.
Afternoon Session 3 UHC 2:30 - 3:30 p.m.
Afternoon Session 4 Aetna 3:45 - 4:45 p.m.*
*Q&A only, no formal presentation

For questions or assistance, providers can contact one of their MCO representatives who will be happy to assist.