

**KMAP GENERAL BULLETIN 18088**

## **New KMAP Website Requirements**

Periodically, browser versions are updated due to changing security measures to keep information safe. This can impact Kansas Medical Assistance Program (KMAP) website users. The KMAP websites function optimally and securely when the appropriate operating system, platform, and settings are in place.

### **Minimum operating system**

The operating system must be Windows 7 or later.

### **Compatible platform**

The KMAP websites require the latest version of Internet Explorer (IE 11) available for the operating system currently running to operate optimally.

The compatibility features will need to be enabled. To enable these settings:

- Open Internet Explorer.
- Go to the [KMAP](#) website.
- Click the **Tools** tab under the web address box.
- Select **Compatibility View settings** on the drop-down list.
- The web address will appear in the **Add this website** box of the open window.
- Click the **Add** button.
- Click the **Close** button.

The KMAP website will now be under the list of **Websites you've added to Compatibility View**.

#### **KMAP**

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

#### **Customer Service**

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday