KMAP GENERAL BULLETIN 17159

**Inpatient Hospital Utilization Review**

On May 2, 2017, the Kansas Department of Health and Environment, Division of Health Care Finance (KDHE/DHCF) awarded the contract for fee-for-service (FFS) Inpatient Hospital Utilization Review services to Qualis Health. These utilization reviews safeguard against unnecessary utilization of services and ensure efficiency, economy, and quality of care for Kansas Medicaid beneficiaries.

Effective July 1, 2017, the function of inpatient hospital utilization reviews will transition from Kansas Foundation for Medical Care (KFMC) to Qualis Health.

Qualis Health is headquartered in Seattle, Washington and will have a local office located in Topeka, Kansas. Qualis Health is one of the nation’s leading population health management organizations and a leader in improving care delivery and patient outcomes, working with clients throughout the public and private sector to advance the quality, efficiency, and value of healthcare for millions of Americans every day, with a focus on care management, process improvement, and effective use of health information technology.

Qualis Health currently provides care management, quality review, and population health management services for Medicaid agencies in Alabama, Alaska, the District of Columbia, New Mexico, Oklahoma, Washington State, and Wyoming. Their recent work in Kansas includes contracts with the REACH Foundation in Kansas City and with the Kansas Association for the Medically Underserved. For more information, visit the [Qualis Health](#) website.

Beginning July 1, 2017, visit the Kansas Qualis Health web page for a guide to the portal, information on upcoming trainings, and frequently asked questions (FAQs). Also, Qualis Health Provider Portal registration forms and instructions for registering for the portal in advance of providers receiving medical records requests will be available. The Qualis Health Provider Portal is the preferred method for submission of medical records.

Beginning in August 2017, Qualis Health will implement postpayment retrospective review of FFS Medicaid claims from inpatient hospitals, inpatient psychiatric hospitals, and ambulatory surgical centers.

After August 1, 2017, contact Qualis Health by phone at 1-877-717-8594 or fax at 1-877-560-2619.